



Performance Standards Section
Professional Standards and Accountability Bureau

Limited English Proficiency Audit Report

November 15, 2023
Revised 05/30/24

Audit Team – Off. Leslie Guzman

This audit was managed and conducted by the Professional Standards and Accountability Bureau
Innovation Manager, Faith Butler.

Executive Summary

Language Access Coordinator, Officer Leslie Guzman, and Innovation Manager Faith Butler of the Professional Standards and Accountability Bureau conducted an audit of the Limited English Proficiency Services (LEP) and Language Assistance Plan (LAP) of related incidents and documents. The LEP Audit is completed to ensure Limited English Proficiency is addressed in accordance with the rights secured or protected by the Constitution and laws of the United States. This process is regulated by the New Orleans Police Department's **Chapter 55.4: Limited English Proficiency Services, Chapter 42.11: Custodial Interrogations, Chapter 52.1.1: Misconduct Complaint Intake and Investigation, and the Language Assistance Plan**. This protocol addresses Consent Decree requirements from paragraphs 42, 189, 190, 191, 192, 193, 194, 266, 390, 407, and 448.

The LEP audit addresses consent decree and policy requirements of the existence of relevant policies and plan, accessible translated resources, documentation, and recordation of services provided, Public Integrity Bureau (PIB) records of complaints and intake forms, maintaining and accuracy of the authorized interpreter lists, distribution of policies, plans, and translated documents, training, collaboration with other LEP organizations for the expansion of services and languages served, interviews and interrogations of LEP individuals, and Orleans Parish Communications District (OPCD) records.

The audit range is set to occur every six months. During this audit, Innovation Manager Butler reviewed documentation provided by Language Access Coordinator, Officer Leslie Guzman, from **March 1, 2023 – August 31, 2023**. The Public Integrity Bureau, Recruitment, Investigation and Support Bureau, and the Human Resources Division were given a two week notice of the audit plan and were provided questions for each specific office from the checklist of the audit criteria. This LEP Audit was conducted according to the current protocol and verified through a "Single Audit Review" and "Auditor Review and Resolution" process by Sgt. Shannon Brewer, supervisor of the Community Engagement Section. During this audit, other languages that were required/requested for interpretation services other than Spanish, Vietnamese, and American Sign Language were Arabic (3), Hindi (3), Mandarin (1) and Portuguese (2); 27 incidents yielded circumstances where the language was unknown (there was no BWC information to verify the language required. The VOIANCE services were used to serve the needs during these specific incidents.

The audit revealed NOPD received a total of 442 calls and requests for LEP services. Of the 442 calls, 176 calls did not receive interpretation or translation services from NOPD personnel for the following reasons 136 incidents received a final disposition of "Gone On Arrival" (when the officer arrived on scene the person was no longer at the reported location), 23 incidents received a disposition of "Duplicate" (the reported incident received more than one call by the 9-1-1 operators and the duplicate calls would not require additional police assistance), and 17 incidents were

“VOID” (voided out of the system by the 9-1-1 communications for a valid reason). **The remaining 266 calls/requests received a complete assessment during the audit.**

During this assessment, NOPD worked with the Department of Justice (DOJ) and the Office of Consent Decree Monitors (OCDM) to produce a traditional compliance score (percentage of compliance) as done in other NOPD audits and audit reports. NOPD will provide two (2) different compliance metrics. The first documented score will include all incidents and disposition categories as calls were received and documented by CAD (Computer Aided Dispatch) and divide the compliant services by the number of LEP total incidents document in CAD. The second documented score will not include the calls with a disposition of the incidents that were excluded above, GOA, DUP, and VOI. A portion of these incidents would have not required police assistance (DUP and VOI) and it is unknown what type of assistances the individuals would have received/required upon arrival of the officers for the other calls (GOA) to give an assessment of the incident. The Department will assess calls with a disposition of “Report to Follow” (RFT) and “Necessary Action Taken” (NAT). On these calls we can determine what, if any, services were received by the LEP individuals and if those services were according to NOPD Policy and as mandated by the Consent Decree. This equation uses the number of compliant services by the number of incidents with dispositions of NAT and RTF.

The below chart illustrates the equations explained above.

Equation #1	Incident Count
GOA	136
VOI	17
DUP	23
Compliant Services	211
Non-compliant and unknowns	55
Total	442
Compliance Score	48%

Equation #2	Incident Count
Compliant Services	211
Non-compliant and unknowns	55
Total	266
Compliance Score	79%

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Audit Checklist Results

Innovation Manager Butler conducted the LEP Audit through in-person documentation review, CAD data analysis, the review of the completed Authorized Interpreter Activity Forms, Recruitment and Human Resource records, PIB records, review of translated NOPD forms, OPCD training, policies and NOPD AI (NOPD Authorized Interpreter list) lists, distribution of information to NOPD personnel, and meeting notes and agendas with LEP collaborators. The audit checklist has been modified and reorganized by Bureau sections and audit topics for better understanding of the audit results.

Below is the checklist with the responses of Yes, No, Not Applicable (N/A), or clarifying comments used to verify requirements according to the Consent Decree specified paragraphs and NOPD Policies:

Audit Sheet 1: Public Integrity Bureau (PIB)

PIB	Answer
Have any complaints been filed at PIB regarding a failure to provide language assistance?	No
Were there any sustained charges for failure to provide language assistance?	N/A
Did the sustained complaints lead to meaningful corrective actions?	N/A
Were any complaints filed by LEP individuals who stated they were not provided a qualified interpreter?	N/A
a. If so, how many?	N/A
Did PIB track the resolutions?	N/A
How many complaints were filed in the prior year?	(1) 2022-0131-N
How many of those complaints were sustained?	2022-0131-N NFIM (No Formal Investigation Merited)
Of those sustained, did they all involve corrective action?	N/A
Do PIB and OIPM have explanations of the complaint process and complaint forms in Spanish and Vietnamese posted online (and other languages available upon request)?	Yes
Does PIB have a process for taking, and tracking citizen complaints filed by LEP individuals?	Yes
How many LEP individuals filed a complaint in the prior year?	(1) 2022-0131-N

How many LEP individuals filed a complaint to date this year?	N/A
Is there evidence the complainant received a complaint form in the appropriate language?	Any LEP individual who wishes to file a complaint with NOPD regarding language access, or the discharge of an officer's duties, shall be informed that translated Public Integrity Bureau (PIB) complaint forms are available in Spanish and Vietnamese, and those forms shall be provided. Complaints shall be accepted in other languages.
Is there evidence translation services were provided to the complainant?	PIB shall independently track the process of receiving, responding to, and tracking citizen complaints and resolution of complaints filed by LEP individuals. Once a LEP COMPLAINT is identified, PIB Staff will track the LEP COMPLAINT via IAPRO
Does the NOPD have documentation listing the NOPDAI who conducted the interview or obtained the statement?	N/A; no complaints were filed year to date
Were any LEP interviews conducted, or statements received in duty locations other than PIB?	N/A
How did PIB ensure the NOPDAI was not involved in the complaint?	The Public Integrity Bureau currently has two New Orleans Police Department Authorized Interpreters, Sergeant Omar Garcia and Police Investigative Specialist Paloma Ramos-Tapia. These investigators alternate taking statements. If one is the subject of the investigation another AI is requested from the NOPDAI list provided by Off. Guzman.

Audit Sheet 2: Recruitment/Human Resources

Recruitments/Human Resources	Answer
Does NOPD use collected demographic and service data to identify and meet hiring needs for bilingual staff?	Yes
How was the demographic data and service data used to meet hiring needs for bilingual staff?	N/A; NOPD hires based on qualified applicants received.

During the preceding year, how many people with bilingual skills have been hired by the NOPD?	46
How many NOPD personnel are bilingual?	33; 31 Spanish and 2 Vietnamese
Does NOPD have a process for recruiting qualified bilingual personnel?	The Recruitment and Applicant Investigations Section has a process for recruiting personnel who self-identify as bilingual. The process includes printed ads, targeted job postings, and in-person and virtual recruitment events.
Is the process sufficient to achieve the goal of recruiting qualified bilingual personnel to meet demonstrated service needs?	Yes
How many bilingual personnel have been recruited in the prior year?	The data below is gathered from self-reported information retrieved from applications received in 2022. The numbers represent any applicant who indicated their comfort level with the languages as requested below.
Total bilingual recruited ____	492
Spanish speaking ____	313
Vietnamese speaking ____	8
Other language speaking beyond just English ____	171
Applicants hired between <i>March 1, 2023, and August 31, 2023</i> , have indicated bilingual skills.	
Total bilingual hired ____	7
Spanish speaking ____	5
Vietnamese speaking ____	0
Other language speaking beyond just English ____	2
What local and state-wide organizations and community organizations has NOPD established relationships as a source for qualified bilingual applicants?	Golden Change, Inc., Hispanic Chamber of Commerce, National Asian Peace Officer Association, Asian Pacific American Society, TET (means Festival in Vietnamese), Audubon Zoo
Can the NOPD provide a list of the organizations?	Yes; above
How does NOPD continue those relationships? (Meetings, e-mail, phone calls, etc.)	Recruiters maintain contact with the above-listed organizations and contacts throughout the year. In the future, Recruiters must contact local and state-wide organizations at least once per quarter via email, documented phone calls, or attendance at an event.

Does the NOPD have a list of those interactions?	Yes
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Audit Sheet 3: Interviews and Interrogations

Interviews and Interrogations	Answer
Does the NOPD have interrogation and interview protocols for LEP individuals?	Yes; Ch. 55.4, Ch. 42.10, Ch. 42.11
How many times was a qualified interpreter used during interrogations and interviews?	18 (14 Spanish; 2 Haitian Creole; 1 French; 1 Dari)

Audit Sheet 4: New Orleans Police Department Authorized Interpreters (NOPDAIs)

NOPDAIs	Answers
Has the NOPD implemented incentives for bilingual employees to become NOPDAI?	Yes
Do the incentives include pay differentials?	Yes
What are the pay differences?	5% pay increase
Do the incentives include consideration during performance evaluations?	Evaluation question 9 requires supervisors to indicate if their subordinate is an NOPDAI. In those cases, supervisors should use one incident to describe the employee performing is/her NOPDAI duties.
What consideration is provided during performance evaluations?	In those cases, supervisors should use one incident to describe the employee performing is/her NOPDAI duties.
Do the incentives include choices in assignments?	No
How many assignments were at least partially met by bilingual ability?	N/A
Where is the documentation of bilingual staff who have been evaluated for language proficiency?	Civil Service and LAC
Does that documentation include the following:	
a. Staff are listed by language	Yes

b. Staff are listed by job title	Yes
c. Staff are listed by level or proficiency	N/A the test only provides a "Pass" or "Fail" scoring system and not by level of proficiency.
d. Staff listed by vital documents translated	N/A Documents are translated by a third party.
e. Staff listed by languages into which the documents were translated	N/A Documents are translated by a third party.
How were they assessed by NOPDAI exam to be considered bilingual?	Certification test is administered by a third party contractor.
How many were approved?	3
How many NOPD personnel were certified as translators for Spanish-speaking persons?	3
How many NOPD personnel were certified as translators for Vietnamese-speaking persons?	0
Where are the records for the proficiency and qualifications maintained?	NOPDAI List
Can the NOPD provide the list of NOPDAI?	Yes
Is the NOPDAI list current?	Yes
When was it last updated?	8/21/2023

Audit Sheet 5: Orleans Parish Communications District Records (OPCD)

OPCD Records	Answers
Can the OPCD provide a list of personnel who were provided the LEP SOP?	Yes
Can the NOPD provide a list of all personnel trained in providing language Assistance to LEP individuals?	Yes
Is there an adequate lesson plan for personnel trained in providing language assistance to LEP individuals?	Yes
When was the last updated NOPDAI list provided to the Orleans Parish 911 Communications Center?	8/21/2023
Does the NOPDAI list concur with the Orleans Parish 911 Communications Center?	Yes

Audit Sheet 6: Language Assistance Plan Review and Recommendations

LAP Review and Recommendations	Answers
Does the Department have a language assistance plan and policy that complies with Title VI of the Civil Rights Act of 1964 and other applicable laws?	Yes
Does the policy comport with best practices and professional standards?	Yes
Does the NOPD have a list of documents subject to translation to Spanish and Vietnamese when publicly disseminated?	Yes
Does that list include:	
consent to search forms?	Yes
witness and victim statement forms?	Yes
citation forms?	Yes
victim rights notification forms?	Yes
citizen complaint forms?	Yes
notices advising LEP persons of free language assistance in connection with NOPD activities?	Yes
Does NOPD have a record of annual review of forms in need of update or newly translated forms pursuant to its Language Access Plan	Yes
Was the language assistance plan and policy translated into Spanish and Vietnamese?	Yes
Can the NOPD provide a copy in Spanish and Vietnamese?	Yes
Was the plan translated into any other languages?	No
If so, what languages?	N/A
Have the Spanish and Vietnamese translations been posted on the website?	Yes
Are the English and translated versions posted in the public area of the following:	
a. Each district?	Yes
b. SOD?	Yes
c. Headquarters?	Yes
d. PIB Building?	Yes
What community organizations serving LEP communities encountered by NOPD have received the plan?	No new organizations have received the plan during this audit period.

Does the NOPD have a list of the organizations and when they received the plan?	Yes: Plans have not been given to any new or different organizations during this audit period.
Can the NOPD provide a list of personnel who were provided the LEP plan?	Yes: Plans have not been given to any new or different organizations during this audit period.
Does the NOPD have a language access coordinator?	Yes; Off. L. Guzman
How does the coordinator coordinate and monitor compliance with the language assistance plan?	Yes
How does coordinator assess the effectiveness and efficiency of the plan?	Determine if the needs of the LEP community are being met by NOPD's current resources and adjust to the deficiency of the needs when possible.
Are there written reports or documents that explain the assessments of the language assistance plan?	Yes
Where are the reports to the Superintendent regarding needed improvements and accountability concerns?	Annual/Audit Report in Recommendation Section
What changes did the Superintendent (or designee) make to ensure the language assistance plan is effective?	The proposed plan from the previous audit is still in process. (Providing additional Department phones in the districts to allow for more use and access to the electronic interpretation services when needed/requested.)
Where are those changes documented?	Annual Report 2022
What is the process of consulting with representatives of the LEP community to develop and annually review implementation of the language assistance plan?	The LAC meets with local and statewide LEP organizations to discuss the needs and challenges within the LEP community. During these meetings the LAC asks questions regarding the concerns given and determine if NOPD has resources to accommodate the LEP community needs or how can we address with the current resources available.
Are there reports documenting the consultations?	Meeting Agendas/Meeting Minutes
What other evidence does the department have of annual reviews with the LEP community?	Community Engagement Events and Resource Fairs

How has the collaboration with the LEP community enhanced the accuracy and quality of NOPD language assistance services?	Listening to other agencies processes and protocols to determine if NOPD can alter its methods or decide if we are providing the best services as resources are available.
What is the process for determining whether new documents, programs, services and activities need to be made accessible for LEP individuals?	Identifying what forms are being used or requested most frequently by citizens and citizen presence at events.
Are there reports documenting the ongoing efforts?	LEP and Community Engagement Annual/Quarterly Reports

Audit Sheet 7: Limited English Proficiency (LEP) Services Count¹

LEP Services count	Answer
Is NOPD able to provide documentation and data that demonstrates the provision of LEP services? This includes that all NOPD personnel take reasonable steps to provide timely, meaningful language assistance services to LEP individuals they encounter and whenever an LEP individual requests language assistance services.	Yes
How many requests did NOPD receive for LEP services (though OPDC or through direct interaction) as recorded in NOPDAI form?	442 CFS; 304 NOPDAI Forms
How often did NOPD meet that need by:	
a. Direct NOPDAI use	100
b. Electronic Interpretation Device	32
c. Ad-hoc interpreter (unauthorized; unacceptable)	26 (15 bilingual family/friend, 2 bilingual EMS Techs, 2 bilingual officer, 7 unauthorized translation apps)
d. Need not met	4
e. Other	17 LEP individuals not on scene, witness caller to the incident, or did not want to interact with the police; 63 bilingual LEP individuals

¹ The incidents in the audit sheet below only reflect the incidents by calls for service and does not include PIB complaints nor interviews/interrogations.

Has the department identified and assessed demographic data for the LEP individuals within the city and each district?	Yes; Appendix of Audit Report
Where is the data maintained for LEP individuals who sought NOPD services?	CAD, NOPDAI Forms, ISB and PIB file records
How has the NOPD compared response times between LEP and non-LEP individuals seeking assistance?	See LEP response time graph
What documents does the NOPD have explaining the response times?	See LEP response time graph
What were the results between LEP and non-LEP calls?	See LEP response time graph
How many times has the Orleans Parish 911 Center dispatched a NOPDAI?	Possible rewording of this question is necessary.
How many 911 calls did 911 call takers note a caller was LEP?	442
How many of those 911 calls included the language of the LEP?	439
How many incidents were there during the past year?	987 and 91 interviews/interrogations in 2022
Where are the reports documenting the number of LEP persons requiring NOPD services and their primary language?	NOPDAI forms and CAD
During the audit period, how many of each language were indicated LEP for interpretation?	Arabic 3; ASL 10; Mandarin 1; Hindi 3; Portuguese 2, Spanish 389; Vietnamese 4; *Unknown 25
How many times were each of the language interpreters used by telephone or in-person?	
a. Spanish telephone	31
b. Spanish in person	69
c. Vietnamese telephone	0
d. Vietnamese in person	0
*25 calls did not have BWC to determine services rendered and in what language required (if any).	

CAD ² Dispositions				
DUP	GOA	RTF	VOID	NAT/SUP
23	136	180	17	86

² Computer Aided Dispatch (CAD).

LEP vs. Non-LEP Response Time Graph³

LEP

MedianRT	Code	CountItem
160.0	Code 1	123
14.6	Code 2	74
72.4	Other	155
67.4		352

TimeCreate

3/1/2023

8/31/2023



Not LEP

MedianRT	Code	CountItem
69.4	Code 1	31,686
10.6	Code 2	18,106
45.9	Other	29,443
33.3		79,235

Audit Sheet 8: Training Assessment

Training	Answer
Can the NOPD provide a list of all personnel trained in providing language Assistance to LEP individuals?	Yes; NOPDAI Training, In-service (all officers), and recruit training
Is there an adequate lesson plan for personnel trained in providing language assistance to LEP individuals?	Yes
Does the lesson plan and training include	
a. NOPD's LEP plan and policies; and the requirements of Title VI and the consent decree?	Yes
b) how to access NOPD-authorized telephonic and in-person interpreters?	Yes
c) how to work with interpreters in the field?	Yes
d) cultural diversity?	Yes
e) how to communicate with LEP individuals in commonly encountered scenarios?	Yes
f) basic command of Spanish or Vietnamese, for officers assigned to Districts with significant LEP populations?	Yes
Does the Training Academy provide recruit instructional hours in how to communicate with LEP individuals in commonly encountered scenarios?	Yes
a. How many hours?	40
b. Are the number of hours adequate?	Yes

³ The LEP Dashboard does not capture calls with the disposition of VOID or DUPLICATE; these additional dispositions are counted in the CAD data. Additionally, the dashboard does not count calls with a priority lower than Code1.

Audit Sheet 9: Total Services Count

Total	Answer
How many LEP victims and witnesses sought NOPD services for the past year?	460 (442 CFS, 18 Interviews/Interrogations)

Review of Deficiencies

The below listed information reveals the deficient outcome of the Auditor's checklist.

- *How many requests did NOPD receive for LEP services (through OPDC or through direct interaction) as recorded in NOPDAI form?*
 - *c. Ad-hoc interpreter (unauthorized/ unacceptable)*
 - *d. Need not met*

The LAC has planned to disseminate an email for recruiting additional Authorized Interpreters, targeting officers who have been observed providing ad-hoc interpretation to increase the number of NOPDAIs and decrease the number of violations conducted. LEP remains as a Department Training Bulletin (DTB) test topic twice a year as a reminder of services and deter to violations.

Recommendations

The LAC recommends continuous training regarding the use of services and services provided to the LEP community to all NOPD employees along with the proper use and documentation of the Electronic Interpretation Device. The new training will include the data collection process to produce the six-month audits in an accurate manner. With the modified training, NOPD will continue to increase the employees' knowledge and understanding of why all steps are imperative to proper tracking and assessment of its services as department resources increase.

Conclusion

The NOPD has certified three (3) additional Authorized Interpreters during this audit period and the department continues to maintain 31 NOPDAIs as personnel changes occur. As the NOPD serves the LEP Community, citizens and tourists, the department continues to maximize their resources, while exploring additional options, and provide continuous training to the department to ensure the LEP community receives adequate services. The Department identifies areas of improvement and addresses concerns as they arise within the community and adjust policy procedures and tactics as necessary.

Appendix A

LEP Population in New Orleans

New Orleans has a current estimate population of 369,749 residents, according to a recent U.S. Census Bureau report (July 1, 2022).⁴ Of those residents, approximately 8.4 percent speak a language other than English, 2.7 percent speak English less than very well, and 4.0 speak Spanish at home, meaning they are considered LEP. *Figure A* below shows the percentage of the population speaking the most common languages in New Orleans, which is co-extensive the city's data. Spanish and Vietnamese are the most prevalent languages among LEP individuals, with approximately 13,327 LEP Spanish speakers and 7,493 Asian and Pacific Island Languages (a percentage of this number of which is Vietnamese speakers). While there is a sizable population of Indo-European languages (some of which is French), the majority speak English "very well" and therefore, are not considered LEP.

Figure A: Population by Language (s) Spoken⁵

	Number of Individuals	Percentage of Population
Total:	356,262	
Speak only English	328,463	92.20%
Speak Spanish	13,327	3.70%
Speak English "very well"	9,067	68.00%
Speak English less than "very well"	4,260	32.00%
Speak Indo-European Languages	5,180	1.50%
Speak English "very well"	4,498	86.80%
Speak English less than "very well"	682	13.20%
Speak Asian and Pacific Island Languages	7,493	2.10%

⁴ Data are summarized from information found at the U.S. Census's American Community Survey website. The consulted data is titled "Language Spoken at Home." Data are from the 2021 American Community Survey 1- Year Estimate.

<https://www.census.gov/quickfacts/neworleanscitylouisiana>

<https://data.census.gov/table?t=Language+Spoken+at+Home&g=160XX00US2255000>

⁵ <https://www.census.gov/acs/www/about/why-we-ask-each-question/language/>

Speak English "very well"	4,964	66.20%
Speak English less than "very well"	2,569	33.80%
Speak all other languages	1,799	0.50%
Speak English "very well"	1,399	77.80%
Speak English less than "very well"	400	22.20%

While LEP individuals reside in every police district throughout New Orleans, geographic data show that certain districts are home to larger LEP populations. The 7th district, which comprises Little Woods, Village De L'Est and West Lake Forest neighborhoods, has the largest population of LEP Spanish and Vietnamese speakers. Followed by the 6th and 1st districts, having the largest population of LEP Spanish speakers. These neighborhoods' data suggest that the need for NOPDAIs and other language services is disseminated throughout the city.

Figure B: Languages Spoken Less Than "Very Well" by Police District⁶

Neighborhood/District	Total Population	Percentage of Population Native English speaker or speaks English as a second language 'well' or 'very well'	Percentage of Population that Speaks Spanish at home and speaks English 'not well' or 'not at all'	Percentage of Population that Speaks other languages at home and speaks English 'not well' or 'not at all'
St. Bernard (1st District)	6,427	99.50%	0.50%	0.00%
Fairgrounds (1st District)	6,575	99.40%	0.00%	0.60%
Seventh Ward (1st District)	16,955	99.60%	0.20%	0.20%
Bayou St. John (1st District)	4,861	99.50%	0.50%	0.00%
Treme'/Lafitte (1st District)	8,853	99.60%	0.40%	0.00%

⁶ Data are summarized and analyzed from information found at the Data Center's website, which utilizes information from 2000 and 2010, American Community Survey 2017-2021, and 2020 Local Employment Dynamics data for each neighborhood statistic area. Neighborhood data were then mapped onto police district boundaries to determine statistics by police district.

<https://www.datacenterresearch.org/data-resources/neighborhood-data/>

Mid-City (1st District)	19,909	96.50%	3.20%	0.30%
Gert Town (1s District)	4,748	98.60%	1.40%	0.00%
Tulane/Gravier (1st District)	4,234	94.50%	5.20%	0.20%
Iberville (1st District)	2,540	100.00%	0.00%	0.00%
B.W. Cooper (1st District)	4,339	100.00%	0.00%	0.00%
Dixon (2nd District)	1,772	99.30%	0.70%	0.00%
Hollygrove (2nd District)	6,919	99.80%	0.20%	0.00%
Leonidas (2nd District)	8,953	99.00%	0.10%	1.00%
Marlyville/Fontainebleau (2nd)	6,740	99.60%	0.10%	0.30%
East Carrollton (2nd District)	4,438	97.80%	0.80%	1.40%
Broadmoor (2nd District)	7,232	99.60%	0.20%	0.20%
Black Pearl (2nd District)	1,772	100.00%	0.00%	0.00%
Freret (2nd District)	2,446	100.00%	0.00%	0.00%
Audubon (2nd District)	14,898	99.70%	0.20%	0.10%
Uptown (2nd District)	6,681	99.40%	0.20%	0.40%
West Riverside (2nd District)	5,232	99.30%	0.70%	0.00%
Lakeshore/Lake Vista (3rd)	3,615	100.00%	0.00%	0.00%
West End (3rd District)	4,724	98.90%	0.00%	1.10%
Lakeview (3rd District)	9,875	99.60%	0.30%	0.10%
City Park (3rd District)	2,813	100.00%	0.00%	0.00%
Lakewood (3rd District)	1,962	100.00%	0.00%	0.00%
Navarre (3rd District)	2,908	100.00%	0.00%	0.00%
Lake Terrace & Lake Oaks (3rd)	2,162	99.70%	0.00%	0.30%
Filmore (3rd District)	6,983	99.60%	0.10%	0.20%
St. Anthony (3rd District)	5,318	98.80%	0.10%	1.10%
Milneburg (3rd District)	5,640	100.00%	0.00%	0.00%
Pontchartrain Park (3rd District)	2,630	100.00%	0.00%	0.00%
Dillard (3rd District)	6,471	100.00%	0.00%	0.00%
Gentilly Terrance (3rd District)	10,542	99.40%	0.40%	0.20%
Gentilly Woods (3rd District)	4,387	98.90%	0.50%	0.80%

Algiers Point (4th District)	2,381	100.00%	0.00%	0.00%
Whitney (4th District)	2,564	98.20%	1.80%	0.00%
McDonogh (4th District)	2,815	99.90%	0.10%	0.00%
U.S. Naval Support Area (4th)	2,902	99.30%	0.40%	0.30%
Fischer Dev (4th District)	2,034	100.00%	0.00%	0.00%
Behrman (4th District)	10,430	98.50%	1.50%	0.00%
Old Aurora (4th District)	15,807	98.40%	0.80%	0.70%
Tall Timbers/Brechtel (4th)	12,177	98.80%	0.70%	0.60%
New Aurora/Enlgish Turn (4th)	5,672	97.60%	0.80%	1.60%
Desire Development and Neighborhood (5th District)	4,451	100.00%	0.00%	0.00%
St. Roch (5th District)	11,975	98.60%	1.10%	0.30%
Florida Area (5th District)	4,775	100.00%	0.00%	0.00%
St. Claude (5th District)	11,721	99.50%	0.40%	0.10%
Marigny (5th District)	3,145	99.30%	0.70%	0.00%
Bywater (5th District)	5,096	95.80%	0.80%	3.30%
Lower Ninth Ward (5th District)	14,008	100.00%	0.00%	0.00%
Holy Cross (5th District)	5,507	100.00%	0.00%	0.00%
Central City (6th District)	19,072	97.30%	2.60%	0.10%
Milan (6th District)	7,480	100.00%	0.00%	0.00%
Lower Garden District (6th)	6,116	99.30%	0.50%	0.20%
Touro (6th District)	3,242	100.00%	0.00%	0.00%
Garden District (6th District)	1,970	100.00%	0.00%	0.00%
East Riverside (6th District)	3,220	99.50%	0.00%	0.50%
Irish Channel (6th District)	4,270	99.80%	0.00%	0.20%
St. Thomas Development (6th)	2,957	95.50%	0.00%	4.50%

Pines Village (7th District)	5,092	100.00%	0.00%	0.00%
Plum Orchard (7th District)	7,005	99.00%	1.00%	0.00%
Little Woods (7th District)	44,311	99.70%	0.20%	0.10%
West Lake Forest (7th District)	9,596	99.40%	0.60%	0.00%
Read Blvd West (7th District)	5,564	99.70%	0.00%	0.30%
Read Blvd East (7th District)	8,240	97.80%	0.50%	1.70%
Viavant/Venetian Isles (7th)	1,883	94.70%	3.60%	1.70%
Lake Catherine/Village De L'Est	1,760	99.70%	0.00%	0.30%
Village De L'Est (7th District)	12,912	85.00%	3.00%	11.90%
French Quarter (8th District)	4,176	100.00%	0.00%	0.00%
Central Business District (8th)	1,794	99.80%	0.00%	0.20%